

# The THIRTY-FIFTH ESTATE

RTO/ERO DISTRICT 35

NEWSLETTER  
November 2019

## IN THIS ISSUE

	<u>Page</u>
District 35 Executive Information	2
<u>President's Reports:</u>	
District 35 (Jackie Neall)	3
Unit 2--Red Lake (Dennis Gushulak)	5
Words from the Editor (Patsy Norman)	4
Finance (Patsy Norman/ Brian Davidson)	12
<u>Committee Reports:</u>	
Political Advocacy (Thea McMonagle)	
Communications (Thea McMonagle)	6
Goodwill (Geraldine Savian)	7
Benefits (Rick Wilcox)	11
Membership (LeeAnn Benson)	8
Luncheon Convenor (Carol Gardam)	9
RTO/ERO Provincial Office	12

# Welcome!

*NEW MEMBERS*  
to RTO/ERO *District 35:*

*Sharon Curtis-September*  
*Lisa Durocher*  
*Harvey Grebstad*  
*Lynn Konkle*  
*Patty Lyle*



*In  
Loving  
Memory*

*Our condolences go to the family and friends of*

*Roberta Grebstad*

*We remember her with great fondness.*

**"Nobody can go back and start a new beginning, but anyone can start today and make a new ending."**

- Maria Robinson

District 35 Membership encompasses teachers and support staff from:  
Dryden, Vermilion Bay, Waldhof, Eagle River, Minnitaki, Oxdrift, Wabigoon, Hudson, Sioux Lookout,  
Igance. Unit 2: Red Lake, Balmertown, Cochenour, Madsen, Ear Falls.

*RTO/ERO DISTRICT 35*  
**EXECUTIVE COMMITTEE NOVEMBER 2019**

<b>POSITION</b>	<b>NAME</b>
<b>President</b>	<b>Jackie Neall</b>
<b>1<sup>st</sup> Vice-President</b>	<b>Carol Gardam</b>
<b>2<sup>nd</sup> Vice-President</b>	<b>Sue O'Grady</b>
<b>Past President</b>	<b>Peter Andrusco</b>
<b>Benefits Rep</b>	<b>Rick Wilcox</b>
<b>Luncheon Convenor</b>	<b>Carol Gardam</b>
<b>Luncheon Convenor (Assistant)</b>	<b>Judith Hamilton</b>
<b>Goodwill Rep</b>	<b>Geraldine Savian</b>
<b>Member Services Rep</b>	<b>LeeAnn Benson</b>
<b>Member Services (Assistant)</b>	<b>Marilyn Tinkess</b>
<b>Newsletter Editor</b>	<b>Patsy Norman</b>
<b>Political Advocacy Rep</b>	<b>Thea McMonagle</b>
<b>Secretary</b>	<b>Patsy Norman</b>
<b>Treasurer</b>	<b>Patsy Norman</b>
<b>Treasurer</b>	<b>Brian Davidson</b>
<b>WebMaster/Communications Rep</b>	<b>Thea McMonagle</b>
<b>Executive Member</b>	<b>Lynne Pateman</b>

*RTO/ERO DISTRICT 35*  
**UNIT 2 (RED LAKE) EXECUTIVE COMMITTEE MAY 2019**

<b>POSITION</b>	<b>NAME</b>
<b>President Unit 2</b>	<b>Dennis Gushulak</b>
<b>Vice-President Unit 2</b>	
<b>Secretary</b>	<b>Susan Cullen</b>
<b>Treasurer</b>	<b>Roger Cormier</b>
<b>Goodwill and Member Services Rep</b>	<b>Donna Gushulak</b>
<b>Benefits Rep</b>	<b>Dennis Gushulak</b>
<b>Pension/Retirement Concerns Rep</b>	<b>Dennis Gushulak</b>

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**DISTRICT 35 PRESIDENT**

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Welcome to the Fall Semi-Annual Meeting Report: Summer has passed all too quickly.

I am happy to say we continue to have a strong enthusiastic Executive who are willing to work hard on your behalf. Thanks go to all of them for their work and dedication. This year we have two Vice Presidents, Carol Gardam 1<sup>st</sup> Vice-President and Sue O'Grady 2<sup>nd</sup> Vice-President, with energy and determination that will stand us in good stead in the future. The experience all member of the Executive bring to the Organization is appreciated.

We have been working throughout the summer, making changes to the **Governance Model** (formally the Constitution). These changes are necessary to meet the legal requirements of structural changes at the Provincial level. The changes include legal language, name changes and responsibility, etc. Many changes are minor, but they are time consuming and labour intensive.

The changes which affect us are changes in format for the two annual Provincial meetings. We no longer go to Senate twice a year. We now go to the May Business Meeting and Forum at which time all of the Business for the year is conducted. The Forum portion consists of working/discussion groups. The Fall Meeting is a Forum and may include a special meeting, should any other business have arisen that needs dealing with. Senators (two representatives from The District) are now **Corporate Members** and are selected for the year.

**Our District Semi-Annual Meetings remain the same.**

In early October we invited **Martha Foster, Chair of The Board of Directors** to an Executive Meeting in Dryden and to a business/luncheon meeting in Red Lake. It was useful to drive her to Red Lake in order to illustrate the complexities of serving members in such a wide geographical area.

**Highlights of Martha's Visit:**

**The Name Change:** For the present time, the name remains the same. RTO-ERO will continue to exist. However, we are reminded that, while RTO in the past stood for Retired Teacher of Ontario, we are no longer that Organization. Our members are not all teachers, not all retired, and not all in Ontario. So, the suggestion is that when we are asked about RTO-ERO we respond that it is an organization for educators. A name for the changing times continues to be a work in progress. Trying to bring forward a name that will work for everyone is no small task.

**Branding:** Work is being done on refreshing the logo but the name remains the same for the immediate future.

**Membership:** Anyone who has worked in the educational field can become a member of RTO-ERO (tech support, maintenance, teaching assistants etc. from schools, colleges, reserve schools, technical schools etc.) Membership fees are waived for the first year of new membership.

**Financial Record Keeping:** Districts now have a standardized financial bookkeeping system with computers provided by the RTO-ERO Board for financial records only.

**District Funding:** The RTO-ERO Board is studying the feasibility of increasing the annual grant to Districts.

The RTO-ERO Provincial Board of Directors continues to work through all levels of Government on our behalf, and for the betterment of Seniors. **Vibrant Voices** publication highlights the top priorities which are: **1) National Seniors Strategy 2) Retirement Income Security 3) Pharmacare.**

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### **REMINDERS:**

- **Project Service to Others Scholarship** deadline date for application is January 31<sup>st</sup> 2020 and updated application forms are on the RTO-ERO Provincial website [rto-ero.org](http://rto-ero.org)
- **Project Service to Others Community Project** deadline is usually June. The application and deadline will be available soon. There are examples of successful community project previously applied for. If anyone has a community project in mind, now is the time to start gathering ideas and information. Community organizations can apply as long as RTO-ERO Members are involved. Social Isolation alleviation type projects are the focus at the moment but any project can be considered.
- The work of **The Foundation** is invaluable in research into Senior issues. The Foundation is always looking for donations from Members and others. These donations can be individual or as a group. As you know District 35 donates through the proceeds of the 50/50 draw. However, you can also donate on-line etc. and they have set up an electronic donation system should you wish to donate as an individual. They also provide a \$10,000 grant to a community organization each year. For more information about the Foundation and what they are doing, go to the RTO-ERO website [rto-ero.org](http://rto-ero.org) and click on Foundation.
- **Join us for Christmas lunch on December 9<sup>th</sup> at the Centre.**

There are many and varied things happening, too numerous to spell out in detail in this Newsletter. If you want more information or have questions please do not hesitate to call me at **227-5564** or email me at **Presdry[at]bell[dot]net**.

*- Jackie Neall*

*Don't count the years--count the memories. Life is not measured by the number of breaths we take; but by the moments that take our breath away!*

### **"The Thirty-Fifth Estate"** **(District 35's Newsletter)**

"The Thirty-Fifth Estate" is produced twice a year, Spring and Fall.

Contributions by members are always welcome. If you have something to share please send it to me at [nanapat\[at\]shaw\[at\]ca](mailto:nanapat@shaw.ca).

An electronic version of "The Fifth Estate" can be viewed by visiting our website <http://district35.rto-ero.org>. If you would prefer to read the newsletter on the website, or perhaps you no longer wish to receive a copy, please contact me and your name will be removed from our mailing list. To date we have 40 members signed on to receive their copy online.

*- Patsy Norman,*  
Editor

## **DISTRICT 35–UNIT 2 (RED LAKE) PRESIDENT**

It doesn't really seem as if the May Newsletter was sent out that long ago. In the interim, spring came, then summer, various types of weather, fall is now upon us and then we look forward, for some Members, to the winter season. At least we can look ahead to the many retirement opportunities available to us in the coming months and into the future.

Grateful appreciation is extended to our Unit Executive – Treasurer Roger Cormier, Secretary Susan Cullen and Donna Gushulak Goodwill/Membership. Each plays an important role in ensuring that Unit Members are kept well informed and thought of.

Treasurer Roger Cormier gave an update in regards to the Treasurer's Workshop provided by Provincial RTO/ERO that he attended with Patsy Norman (Dryden District 35 Treasurer). All Districts/Units were issued a Chromebook with the RTO/ERO Financial Accounting package installed. As a District/Unit Executive Member, I was asked to provide input into the RTO/ERO budget development process through a survey.

Donna sent Birthday greetings to a number of Members over the past few months with "Special Milestones" provided to Peggy, Ethel, Linda G., Dennis, and Donna. Donna also delivers a Unit information package and a "special treat" to Lois on a regular basis. Dale and Linda G. transferred their membership to the newly formed Prairies District 49 and both expressed their grateful appreciation in keeping them well informed in the past. Donna was provided with copies of handouts from the recent "The Joy of Giving" Workshop.

We greatly appreciated the "Falls and Safety Workshop" presented to us by Shannon Maki, Public Health Nurse. Everyone received excellent handouts and an informative presentation.

Members have been provided with a copy of the updated "Powers of Attorney", "A Guide to Programs and Services for Seniors in Ontario" and some "Falls Prevention Charts" from a previous presentation. As well, the newly revised Code of Conduct (<https://www.rto-ero.org/code-of-conduct>) was sent as an attachment to Members to review. Members received information from a webinar dealing with medicines and how they interact with each other within your body. It was suggested that we should go over our medications with the pharmacist each year so we can understand how the medications are working together for us.

Members received regular updates from:

- Health Benefits
- RTO/ERO Annual Meeting and Forum
- New Membership Fee Structure
- Vibrant Voices
- Charitable Foundation
- The Project – Service to Others (Scholarships)
- District 35 Website
- Marketing and Communication
- Political Advocacy

We were pleased to have the opportunity for Martha Foster (Board Chair of RTO/ERO) and Jackie Neall (Dryden District 35 President) to be able to join us at our Business/Luncheon Meeting.

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- Martha provided some updates in regards to RTO/ERO. She also provided some answers to questions posed by the District and the Unit Executives.
- Martha expressed her appreciation in being invited, being able to attend our Business/Luncheon Meeting and the amount of information provided to the Members.

Dennis (Unit President) and Donna (Unit Goodwill/Membership) attended District 35's RPW. A few handbooks were brought back to distribute to a few people who were unable to attend the RPW.

All Unit Members were contacted and asked their preference in receiving future Newsletters electronically or in printed form. The Newsletter will also be posted on the District website.

Continue to enjoy the benefits of retirement!

*- Dennis Gushulak*

## **Communications**

There will be a new provincial/national website reveal in the near future. It will have new colors, different design and new logo. The new URL address will be <https://www.rtoero.ca> instead of <https://www.rto-ero.org>. However, if the old address is used, it will be automatically be forwarded to the new web address. As a result, all the district websites will be redesigned in the future.

Just a reminder, when you are attending an RTO function, please let the photographer know if you do **NOT** want to be included in pictures. Pictures taken are posted online on our FLICKR/Facebook page.

Follow us on Facebook at: <https://www.facebook.com/rtodistrict35>



**LIKE** our page, send us a message, see the latest updates from Provincial and respond to questions that can encourage dialogue between members.

### ***Communication Team:***

Thea McMonagle – Webmaster  
Carine Risberg – Photographer  
Carol Gardam - Facebook

*- Thea McMonagle*

**The three most important tools for a happy life are gratitude, forgiveness, and love. If you can appreciate the small things, forgive those who wronged you, and fill your heart with love you will be content.**

## **GOODWILL REPORT**

Get well wishes were sent to Ellen Bernier, Gary Case, Wayne McCallum, Larry Moore, Velma Neill, Irene Skene, Hal Wilmering, and Jill Wilmering.

Condolences were sent in memory of loved ones to:

- ❖ The Family of Mary Mennell;
- ❖ Murray McFayden in memory of his brother Myles McFayden;
- ❖ The Family of Roberta Grebstad;
- ❖ Judith Thorley in memory of her Father Kenneth William Wade;
- ❖ Patricia Mackenzie in memory of her mother Edna Donahue;
- ❖ Lynn Konkie in memory of her husband Mark Lugli and son Jacob;
- ❖ Barry Sampson in memory of his sister Maxine Hamilton;
- ❖ Barbara Gramatowski in memory of her mother Zofia Gramatowski.

Cards were sent to members celebrating their 80+ birthdays. In December a Birthday Party to celebrate November/December birthdays for seniors and members residing at Patricia Gardens will once again be hosted by District 35. The date has not been finalized but if anyone would like to help please get in touch with me.

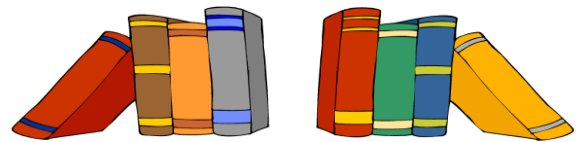
In September I attended a very informative Goodwill Conference in Toronto. Speakers talked on the Charitable Foundation and how to get more people to volunteer for Goodwill. A major focus is 'Senior Isolation' and how we, as members, can be helpful to those who may be experiencing this difficulty. If you see a senior, that you know, who was active and all of a sudden does not want to participate in activities outside the home, has new fears or does not want to socialize, take the time, without being 'pushy', to spend frequent short visits with them. If you know the family ask if they have noticed the change.

A special Thank You to Linda-Joy Smith for her help keeping us up-to-date with our members in Sioux Lookout. Also Thank You to Donna Gushulak who sees that our Unit 2 members are remembered.

I am a volunteer at the hospital, if you see me please tell me if a member is in the hospital. I may know but due to my signed confidentiality I cannot bring a gift if I have not been asked.

Also, should you know of a member who has been hospitalized or suffered a bereavement, please contact me at [geraldinesavian\[at\]hotmail\[at\]com](mailto:geraldinesavian[at]hotmail[at]com) or (807) 223-3482 or you can contact any member of the Executive.

*-Geraldine Savian*



## **'SHARE A BOOK'**

**SHARE A BOOK** is a District 35 'Service to Others' project. Members are asked to donate books which are displayed on a book table set up at luncheons. Everyone is encouraged to take a look and if they wish they can take a book(s) for whatever amount they wish to donate. **All donations will be given to the 'Books for Baby's' program (Dryden Regional Health Centre Auxiliary).** Over the past three years we have raised over \$650 for this project to give newborns their very first book. If you have books to donate, please bring them to a luncheon or they can be dropped off at 154 Wilde Street.

**"There is not such a cradle of democracy upon the earth as the free Public Library, this republic of letters, where neither rank, office, nor wealth receives the slightest consideration."**

**- Andrew Carnegie**

*The trouble with retirement is that you never get a day off.*

- *Abe Lemons*

### **MEMBERSHIP**

As of October 1st, 2019, the combined membership of District 35 is 262. The Red Lake unit is included and presently stands at 36 retired members with 3 actively employed members. In Dryden there are 216 retired members with 7 actively employed members. The change in our membership numbers is a direct result of 10 of our previous members now being included in the newly designated districts in the Prairies and the Atlantic regions.

This fall District 35 hosted a Retirement Planning Workshop. There was change as we moved to a new venue at the Best Western. The workshop was held on Saturday, September 28th and a new approach was taken with much more involvement from our head office. The Director of Marketing and Communications, Sylvia Link, conducted the well attended workshop. She was pleased with the obvious enthusiasm of the participants and encouraged all to use the excellent resources offered by RTO as they plan their retirement. It was a productive morning. We look toward next year's workshop with new ideas for improvements and welcome any suggestions to make the experience as helpful as possible.

- *LeeAnn Benson*

### **DISTRICT 35 MEMBERSHIP BY AGE/GENDER**

<b>AGE</b>	<b>FEMALE</b>	<b>MALE</b>	<b>TOTAL</b>
<b>0-54</b>	<b>3</b>	<b>1</b>	<b>4</b>
<b>55-59</b>	<b>12</b>	<b>10</b>	<b>22</b>
<b>60-64</b>	<b>27</b>	<b>5</b>	<b>32</b>
<b>65-69</b>	<b>54</b>	<b>8</b>	<b>62</b>
<b>70-74</b>	<b>41</b>	<b>21</b>	<b>62</b>
<b>76-79</b>	<b>17</b>	<b>21</b>	<b>38</b>
<b>80-84</b>	<b>17</b>	<b>11</b>	<b>28</b>
<b>85-89</b>	<b>4</b>	<b>5</b>	<b>9</b>
<b>90-94</b>	<b>2</b>	<b>1</b>	<b>3</b>
<b>95-99</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>TOTAL</b>	<b>179</b>	<b>83</b>	<b>262</b>



## **LUNCHEON CONVENORS REPORT**

Seniors Social Isolation continues to be a focus from our Head Office. Our monthly luncheons provide opportunities District 35 members and guests to come out for a social gathering! Please consider calling a friend who may not have attended a luncheon lately to see if they would like to join you. If a ride is needed please let us know and we will find one for you.

There is a subsidy of \$4 for District 35 members each time they attend a luncheon and we try to keep the cost below \$20 for guests. (The December luncheon is an exception; members are not subsidized and all in attend pay a set price.) We have added a few new venues for next year, as we continue to try to keep our luncheons affordable and still provide a good variety for everyone. A 'slip' to put on your fridge with the 2020 dates and venues will be available at the December luncheon.

We have a wonderful crew of people who phone or email a list of members every month with the information for the luncheon. Because we need to give a number of people planning to attend one week prior to the event, we appreciate your prompt reply of 'yes' or 'no'. The billing is based on the number of people who said they would attend. Therefore, if you are unable please contact Carol and let her know. There have been occasions when she was able to have the number adjusted. If this cannot be done, it is necessary that the people who did not attend be responsible to pay for their meal. We do thank everyone for your understanding. **Note to 'Snowbirds'**: Please let your phoner know ahead of time if you are not going to be available while you are 'down south' or on an extended vacation. Thank you.

### **Many hands make lighter work!**

- Thank you to our phoners/emailers: Mary Case, Elaine Morris, Velma Neill, Robyn Kunza, Fatima Davidson, Carolyn Stratford, Trish Cooke, LeeAnn Benson, Sue O'Grady, Dave Roberts, Ross Bolton, Carol Gardam, Dennis Gushulak (Unit 2, Ear Falls/Red Lake), and Mary Bortolot (Sioux Lookout).
- Our draws are a popular addition to our luncheons; thank you to Shirley Cole and Trish Cooke for taking care of this. Thank you, Brian Davidson, who organizes the 'door prizes'.
- Looking for something to read? For a small donation you can buy a book from our book table. Thank you to Patsy and Fatima who set up the table. All proceeds go to the "Books for Babies" at the Dryden Hospital.
- The Dryden Food Bank benefits with the gifts you bring to the luncheons, both monetary and food items. Food items are taken to the Food Bank after each luncheon and funds donated are sent in June of each year. Thank you for your generosity.
- Janice Radburn continues to organize guest speakers to do a presentation at some luncheons. If you have a suggestion for a future speaker please contact Janice. Thank you Janice for finding people to talk on issues that are always relevant to all of us.

Once again, if you are not getting contacted for the luncheons and would like to be, or if you have questions, please contact Carol at 807-221-8459 or [cbgardam@shaw.ca](mailto:cbgardam@shaw.ca).

Thank you very much, and we hope to see you at the luncheons.

*- Carol Gardam and Judith Hamilton*

## HOW OLD IS GRANDPA?

One evening a grandson was talking to his grandfather about current events. The grandson asked his grandfather what he thought about the shootings at schools, the computer age, and just things in general.

The grandfather replied, "Well, let me think a minute, I was born before television, frozen foods, Xerox, contact lenses, Frisbees and the pill.

There was no radar, credit cards, laser beams or ball-point pens.

Man had not invented pantyhose, air conditioners, dishwashers, clothes dryers, and the clothes were hung out in the sun to dry in the fresh air and man hadn't yet walked on the moon.

Until I was 25, I called every man older than I, 'Sir' and after I turned 25, I still called policemen and every man with a title, 'Sir'.

We were before computer-dating, dual careers, daycare centers and group therapy.

Our lives were governed by good judgment and common sense. We were taught to know the difference between right and wrong and to stand up and take responsibility for our actions.

We thought that 'fast food' was what people ate during Lent.

'Time-sharing' meant time the family spent together in the evenings and weekends, not purchasing a 'condominium'.

We never heard of 'CD's' or guys wearing earrings.

If you saw anything with 'Made in Japan' on it, it was junk. Pizza Hut, McDonald's and instant coffee were unheard of.

We had '5 & 10 Cent Stores' where you could actually buy things for 5 and 10 cents. Ice cream cones, phone calls, and a Cola were all a nickel. And if you didn't want to splurge you

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could spend you nickel on enough stamps to mail a letter and 2 post cards.

You could buy a new Chevy Coup for \$600 but who could afford one? Too bad, because gas was 11 cents a gallon.

In my day 'grass' was mowed, 'coke' was a cold drink, 'pot' was something your mother cooked in, and 'rock music' was your grandmother's lullaby.

'Aids' were helpers in the Principal's office, 'chip' meant a piece of wood, 'hardware' was found in the hardware store, and 'software' wasn't even a word.

We were the last generation to actually believe that a lady needed a husband to have a baby.

No wonder people call us 'old and confused' and say there is a generation gap."

How old do you think grandpa would be? He would be only 60 years old!

**THE FOLLOWING POSITION ON THE DISTRICT 35 EXECUTIVE NEEDS TO BE FILLED:**

## Secretary

**Duties include:**

**--To attend monthly District 35 Executive meetings and the Semi-Annual General Meetings;**

**--To prepare and present the minutes of the District 35 Executive and Membership meetings, and of any special meetings called by the President;**

**--To carry on the correspondence that is required to conduct the business of the District Executive and its membership;**

**--To send notices of Executive, Membership and special meetings at the direction of the President and District Executive.**

For more information contact Jackie Neall, President of District 35.

## **BENEFITS**

### **CHANGE TO TRAVEL PLAN COVERAGE**

**Effective January 1, 2020**

The EROTO Benefits Committee through the Board of Directors are pleased to announce changes to your travel insurance effective January 1, 2020. **Royal and Sun Alliance Insurance Company of Canada (RSA) will replace Sun Life as the underwriter of the travel insurance.** As well, **Global Excel will be the new travel assistance provider, replacing Allianz Global Assistance.** Your Extended Health Care, Dental and Semi-private Hospital plans will continue to be underwritten by **Sun Life**.

As of **January 1, 2020**, the following **enhancements** will be made to your travel insurance as a result of this change:

- The maximum will change from \$2,000,000 per person per trip to \$10,000,000;
- Baggage loss of up to \$1,000 will be added;
- The maximum for emergency services of a chiropractor, podiatrist and chiropodist will increase from \$225 per year to \$500 per emergency and emergency services of a physiotherapist will increase from \$300 per year to \$500 per emergency. Emergency services of an Osteopath will also be added.

All RTO/ERO Group insurance Plan participants will be receiving **new Benefits Cards with Global Excel's** contact information. The cards will be mailed in **November**.

Coverage for your extended health care, dental and semi-private hospital plans as well as the claims processing are not affected by this change.

If you are travelling **before year end** and have a medical emergency or need to report a Trip Cancellation, Trip Interruption/Delay claim:

- **Prior to December 31, 2019** contact **Allianz Global Assistance**

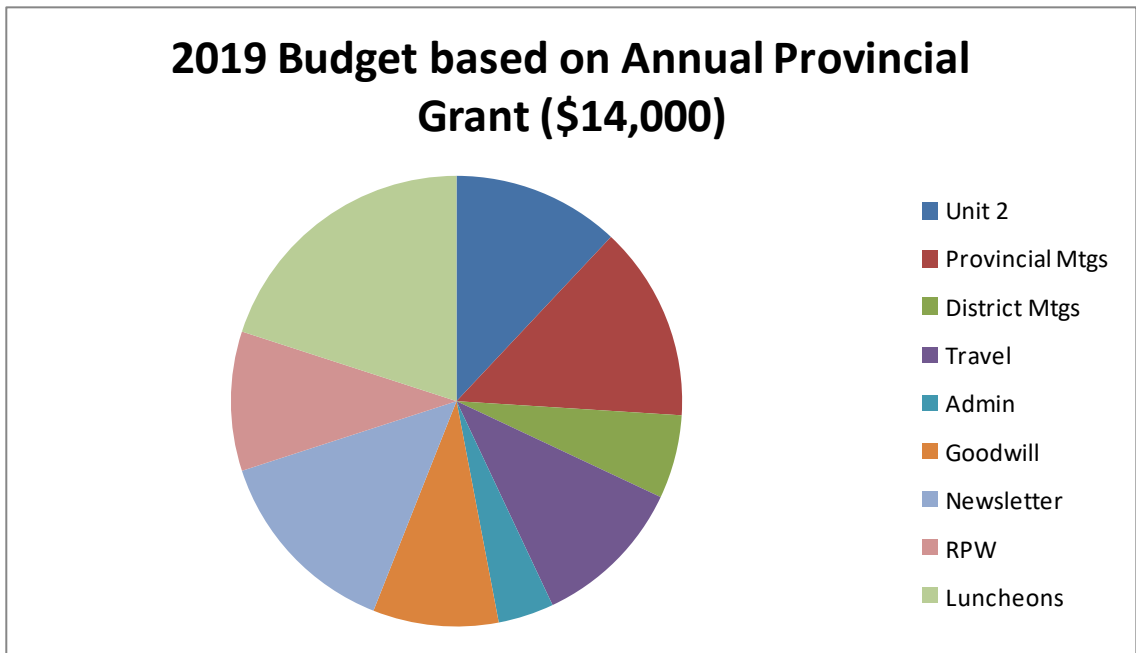
Toll free in Canada/USA:	1-844-310-1576
Worldwide Call Collect:	519-514-0353
- **Effective January 1, 2020** contact **Global Excel Management Inc.** and provide your **new** Travel Insurance Policy number **1170489**.
- **The following contact numbers will only be available as of January 1, 2020:**

Toll free in Canada/USA:	1-877-346-1467
Toll Free in Mexico:	01-800-062-4728
Worldwide Collect Call:	819-780-0647

**Please keep this information with your travel plans.**

*- Rick Wilcox*

**FINANCE**



This chart shows the allocation of \$14,000 which is received annually from RTO/ERO. This amount is based on a percentage of the fees paid by District 35 members (\$52 per member).

The breakdown percentage wise is as follows: Unit 2 (Red Lake)--12%; Provincial/Senate Meetings--14%; District Meetings--6%; District Travel--11%; Administration--4%; Goodwill--9%; Newsletter--14%; RPW (Retirement Planning Workshop)--10%; Luncheons--20%. As of October 31<sup>st</sup> we have 30% remaining in budgeted funds.

On your behalf we continue with ‘good stewardship’ and strive to end the year with a balanced budget.

*- Patzy Norman/Brian Davidson*

**RTO/ERO Board of Directors  
June 2019 to May 2020**

**Chair:** Martha Foster  
**Vice-Chair:** Rich Prophet  
**Directors:** Jacqueline Aird  
 Louise Guérin  
 Martin Higgs  
 William Huzar  
 David Kendall  
 Claudia Mang  
 Gayle Manley  
**Chief Executive Officer:** Jim Grieve

**RTO/ERO Provincial Office**

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1-416-962-9463

**Web:** [www.rto-ero.org](http://www.rto-ero.org)

